

TERMS OF USE OF THE PLATFORM AND HOPSA PLANNER

§1. General provisions

1. The Terms of Use define the terms of provision by the Service Provider to Users of the following electronic services:
 - a. creation and management of an Account (free of charge);
 - b. newsletter (free of charge);
 - c. access to the functionalities of the Platform (free of charge);
 - d. access to the functionalities of the Planner (for a fee or free of charge, depending on the User's choice).
2. A User, upon commencing use of the Hopsa Platform, accepts these Terms of Use to the extent applicable to the Hopsa Platform. Use of the Hopsa Planner additionally requires the joint fulfilment of the following conditions:
 - a. conclusion of the Agreement between the User and the Service Provider in electronic form by accepting the content of the Terms of Use in the manner indicated during registration;
 - b. creation of an Account in the Hopsa Planner.
3. The Services are provided electronically, in accordance with the provisions of these Terms of Use. In the case of fee-based services, they are also provided in accordance with the provisions of the Price List.
4. The Terms of Use are made available to the User free of charge prior to the conclusion of the Agreement, in a manner that allows their acquisition, reproduction and storage. The Terms of Use are accessible throughout the entire period of using the Services via the User's Account on the Hopsa Platform.
5. The Platform and the Hopsa Planner are intended for adult natural persons who are consumers and use them voluntarily for purposes not directly related to their professional or business activity.
6. Use of the Platform is at the User's free choice, and each User may discontinue use at any time. When using the Services, the User is obliged to comply with these Terms of Use.

§2. Definitions

The terms used below shall have the following meanings:

1. **Price List** – a list of fees applicable to the use of the Hopsa Planner.
2. **Account** – the scope of rights granted to the User within the Hopsa Planner, constituting the User's individual profile, through which the User may use the functionalities of the Planner in accordance with their choice.
3. **Newsletter** – an electronic service consisting of the delivery of digital content (commercial and marketing communications) relating to the Services, at the User's request, to the e-mail address provided by the User.
4. **Planner or Hopsa Planner** – software developed, maintained and made available by the Service Provider via the Hopsa Platform.
5. **Platform or Hopsa Platform** – an online service available at: hopsa.io and gohopsa.com, aggregating information necessary to plan a trip, through which the Hopsa Planner is made available to Users in a SaaS model.
6. **Terms of Use** – the terms of use of the Platform and Hopsa Planner, available at hopsa.io.
7. **Agreement** – an agreement concluded between the Service Provider and the User, the content of which corresponds to these Terms of Use and the appendices thereto.

8. **Services** – services provided by the Service Provider to the User under these Terms of Use, using the Hopsa Platform.
9. **Service Provider** – Hopsa Media Group Sp. z o.o. with its registered office in Lublin (20-026) at Fryderyk Chopin 8/12, Poland, entered in the National Court Register under KRS number 0001067829, whose registration files are kept by the District Court Lublin-East in Świdnik, 6th Commercial Division of the National Court Register, NIP: 7123464545, REGON: 526861858.
10. **User** – an adult natural person having access to an Account.

§3. Technical requirements. Description of the Services

1. The Hopsa Platform is an online service that aggregates and makes available to Users information necessary to plan a trip. The Hopsa Planner operates within the Hopsa Platform.
2. The Hopsa Planner is a tool dedicated to travellers, using artificial intelligence and integrating key travel-related services in one place. The Hopsa Planner enables, in particular:
 - a. searching for tourist attractions based on specified criteria;
 - b. creating travel plans in accordance with the User's guidelines;
 - c. using intelligent guides for tourist attractions;
 - d. purchasing ancillary services related to travel from Hopsa's external partners.
3. The Planner is made available via the Hopsa Platform.
4. The Hopsa Platform is made available to Users under the Software-as-a-Service (SaaS) model, i.e. without the need to install any software on the User's end device, and is accessible online, provided that the technical requirements specified in these Terms of Use are met.
5. To use the Hopsa Platform, the following are required:
 - a. access to the Internet with a minimum speed of 10 Mb/s;
 - b. a properly configured web browser in the latest version or in one of the maximum two previous versions, with cookies and JavaScript enabled;
 - c. an active and properly configured e-mail account;
 - d. an operating system that allows the use of one of the following browsers: Chrome, Mozilla Firefox, Edge, or Safari.
6. The use of the Hopsa Platform involves typical risks associated with using the Internet, in particular those related to data transmission. The Service Provider uses appropriate techniques and technologies to ensure the secure use of the Hopsa Platform, in particular in a manner preventing unauthorised access to the transmitted content.
7. The User is obliged to apply appropriate security measures with respect to data that may be processed using or in connection with the use of the Hopsa Platform, in particular to have an up-to-date version of software installed on the devices through which the User uses the Hopsa Platform.
8. The Service Provider may develop additional functionalities of the Platform or the Hopsa Planner, work on new versions thereof and, in connection with this, temporarily suspend the availability of certain functionalities.
9. In the event that new functionalities or a new version of the Platform or the Hopsa Planner are introduced, the ability to use them may result in changes to the Terms of Use or the Price List.
10. By commencing use of the Hopsa Platform or the Services, the User acknowledges and accepts that the Service Provider is not the offeror or organiser of the attractions presented to the User as a result of the provision of the Services.

§4. User Account. Registration and Login

1. A User Account is created using one of two authentication methods, at the User's choice:

- a. passwordless, via a one-time link. If this form of access to the Hopsa Planner is chosen, the User provides their e-mail address, and a unique, one-time link is sent, which, when clicked, immediately logs the User into the created Account;
 - b. through one of the external authentication providers, which may include, depending on the Service Provider's decision, Tidal, Google, Meta, or others.
2. Creating an Account requires the User to provide an e-mail address, accept the Terms of Use and review the Privacy Policy.
3. Logging into the User Account is possible using the authentication method selected by the User from among the methods indicated in section 1 above.
4. Commencement of use of the Hopsa Platform or the Hopsa Planner by the User constitutes acceptance of these Terms of Use and the Privacy Policy.
5. After logging into the Account on the Hopsa Planner, the User has access to the main menu, from which they may, in particular:
 - a. start using the Hopsa Planner;
 - b. check the type of Account held and choose another type, including a paid mode, and make payment;
 - c. view and/or edit previously created travel plans;
 - d. delete the Account.
6. Each User receives, free of charge, a scope of free functionalities within the Hopsa Planner as determined by the Service Provider; however, within the free functionalities, the User may create no more than 3 (three) travel plans in the Hopsa Planner during the entire period of holding the Account, unless the Service Provider expressly provides otherwise under a separate offer or promotional campaign. After this limit has been used, any further use of the Hopsa Planner functionalities requiring the creation of additional travel plans shall require changing the Account type to a paid one, in accordance with the Price List.
7. The limit referred to in section 6 above is a one-time limit, which means that deleting the Account, re-registering or creating a new Account using different data does not entitle the User to receive the free limit again.
8. The User may change the Account type at any time and start using the paid functionalities of the Hopsa Planner in accordance with the Price List.
9. The User may make payment using the payment methods made available by the Service Provider and indicated in the Price List.
10. The possibility to use a specified number of free Hopsa Planner functions or other free benefits is available to the User only once during a given period indicated in the Service, unless the Service Provider expressly stipulates otherwise. Deleting an Account, re-registering or providing different identification details does not entitle the User to receive such a benefit again.

§5. External providers

1. The Platform and the Hopsa Planner use services provided by external providers, including, in particular, for data acquisition, analytical functions and support for functions based on artificial intelligence models. The User acknowledges that, by using the Services, they interact with artificial intelligence systems and that responses are generated automatically.
2. The Platform and the Hopsa Planner may display content and provide functionalities sourced from third-party providers. The User acknowledges and agrees that the use of Services based on third-party solutions is subject to the terms, licences and privacy policies of such providers, including but not limited to:
 - a. **Google Services:** Certain functionalities (e.g. maps, place search results, location information) are provided in accordance with Google's terms and policies. The Services are provided in particular using services delivered by Google: Google Maps Platform (including Google Maps / maps and map

content) and Google Places API (including place search, suggestions and location data). The use of these features is subject in particular to:

- i. Google Maps Platform Terms of Service: <https://cloud.google.com/maps-platform/terms>
 - ii. Google Maps Platform – Service Specific Terms: <https://cloud.google.com/maps-platform/terms/maps-service-terms>
 - iii. Google Privacy Policy: <https://policies.google.com/privacy>
 - iv. Google Terms of Service: <https://myaccount.google.com/terms-of-service>
- b. **Mapbox Services:** Within the Planner and the Platform, the Service Provider may utilise Mapbox services (e.g. for map visualisation, navigation or geocoding). The use of these elements requires compliance with the terms set forth by Mapbox Inc., including:
- i. Mapbox Terms of Service: <https://www.mapbox.com/legal/tos>
 - ii. Mapbox Privacy Policy: <https://www.mapbox.com/legal/privacy>
- c. **Other Providers:** The Service Provider reserves the right to use services from other data and technology providers. In the event of using third-party content, the User is obliged to review and comply with the regulations of such providers, which may be made available directly within the Service or on the respective providers' websites.
3. The User acknowledges that the maps, search results and place information displayed on the Hopsa Platform or the Hopsa Planner may contain Google's markings, logos, notices, links and legal information (e.g. "Powered by Google", "Google", copyright information). The User undertakes not to remove, obscure, modify or interfere with the display of any such markings, attributions, links to terms or notices provided as part of Google's services.
4. The User acknowledges that the rights to content and markings provided by Google belong to Google or the relevant third parties and are not transferred to the User.
5. The User undertakes not to use the Platform or the Hopsa Planner (including functions based on Google Maps Platform and Google Places API) for activities that are illegal, contrary to these Terms of Use or contrary to Google's terms, including in particular:
- a. mass downloading, exporting, extracting or "scraping" map content or place data;
 - b. creating databases of content originating from Google (e.g. company names, addresses, reviews) without authorisation;
 - c. circumventing security measures, technical limits, billing mechanisms, restrictions or rules for displaying Google content;
 - d. attempting to test, break or circumvent the security of the systems of the Platform or the Hopsa Planner or Google's services;
 - e. deleting, modifying or destroying data made available by the Service or Google;
 - f. gaining unauthorised access to systems, data or resources of the Platform or the Hopsa Planner or Google's services;
 - g. undertaking actions disrupting the operation of the Hopsa Planner or Hopsa Platform or the accompanying Google services, including Denial of Service (DoS), Distributed Denial of Service (DDoS), or other actions overloading the infrastructure;
 - h. using automated tools to collect data (bots, crawlers, scripts) in a manner that disrupts the operation of the Platform, the Planner or the accompanying Google services;
 - i. any activities infringing the rights of the Service Provider, third parties or applicable law in the country where the Services are used.
6. If the User uses the Platform or the Hopsa Planner in a manner inconsistent with Google's terms, the Service Provider may apply the measures provided for in these Terms of Use, in particular suspend the User's ability to use the Platform or the Hopsa Planner or limit access to the Platform and the Planner.

7. The User acknowledges that when using map functions or place search, data related to the User's queries and technical parameters of use of the Service (e.g. IP address, device/browser identifiers, approximate location based on IP address or device settings, depending on configuration) may be transmitted to Google.
8. The Services are also provided using the following artificial intelligence model providers:
 - a. OpenAI (language models);
 - b. Google (Gemini);
 - c. Anthropic (Claude);
 - d. Perplexity (language models / AI services);
 - e. DeepL (translations).

The Service Provider may change the above list of providers.

9. Use of the Services provided with the involvement of the suppliers referred to in this §5 may require sending to a given supplier data entered by the User (e.g. queries, prompts, attached content) as well as technical data necessary for the provision of the Service. The Service Provider recommends that the User does not enter confidential information or sensitive data.
10. The User acknowledges that the use of the Services is also subject to limitations resulting from the rules, policies and terms of the suppliers referred to in this §5, and the User's actions may result in restricted access to certain functionalities of the Hopsa Platform or the blocking of the Account in accordance with §7 sec. 4 of these Terms of Use.
11. The Service Provider may temporarily limit or disable functionalities that require the use of the suppliers referred to in this §5 (in whole or in part), in particular in the event of failures, maintenance work, technological changes or unavailability of these suppliers. The Service Provider shall not be liable for interruptions or limitations in the operation of the Hopsa Platform or the Hopsa Planner, or of selected functionalities, resulting from causes attributable to the suppliers referred to in this §5, beyond the Service Provider's control.

§6. User support. Complaint procedure

1. The User may submit complaints related to the provision of the Services and inquiries concerning the rules of operation of the Services to the Service Provider in the following ways:
 - a. by e-mail to: support@hopsa.io; or
 - b. by traditional mail directly to the Service Provider's address.
2. A complaint should include information necessary to determine the cause of the issue and to resolve the reported irregularity.
3. The Service Provider shall inform the User of the outcome of the complaint within 14 days of its receipt. Complaints are accepted on business days between 9:00 a.m. and 5:00 p.m.

§7. Rights and obligations of the User

1. The User undertakes to use the Platform and the Hopsa Planner in accordance with these Terms of Use and applicable laws. In particular, the User may not:
 - a. use the Platform or the Hopsa Planner in a manner inconsistent with their intended purpose;
 - b. upload to the Platform content constituting malicious software that disrupts the functioning of the software (in particular viruses, trojans, scripts and software modifying the code of the Hopsa Planner or destroying such software);

- c. use the Platform or the Hopsa Planner in a manner contrary to principles of social coexistence or good morals, or in a manner that disrupts the proper functioning of the Platform or the Hopsa Planner;
 - d. use the Platform or the Hopsa Planner in a manner that infringes the legitimate interests of the Service Provider, in particular by using the option to delete an Account, re-register an Account or take other actions with a similar effect in order to obtain again or repeatedly free benefits covered by a usage limit, if this leads to circumvention of these Terms of Use or avoidance of payment for Services provided by the Service Provider;
 - e. attempt reverse engineering, decompilation, disassembly, or any other attempts to discover the source code, structure, algorithms or methods of operation of the Platform or the Hopsa Planner;
 - f. modify, adapt, translate or create derivative works based on the Hopsa Platform or the Planner;
 - g. share Account access data with third parties who are not Users (in particular for the purpose of making temporary free use of specific Services available to a third party);
 - h. attempt to gain unauthorised access to other Accounts, data or the Service Provider's systems, or to breach or circumvent the security mechanisms of the Hopsa Platform.
2. The User may not undertake any actions that may result in damage to the Service Provider, other Users or third parties, in particular:
 - a. the User must not take any action to circumvent the obligation to pay for Services for which the Service Provider is entitled to remuneration in accordance with the Price List, in particular abuse the option to delete an Account and re-register using the same or different login details, in order to use again or repeatedly free benefits subject to a limit, if this leads to circumvention of these Terms of Use or avoidance of payment for Services provided by the Service Provider;
 - b. may not use the Platform or the Hopsa Planner to provide services competitive with the services provided by the Service Provider;
 - c. may not copy, remove or modify, in whole or in part, the Platform or the Hopsa Planner or the content contained therein, in a manner not resulting from normal use consistent with the intended purpose of the Platform or the Hopsa Planner;
 - d. may not intentionally overload the technical infrastructure of the Hopsa Platform by excessive or automated generation of queries, requests or data exceeding the scope of standard and reasonable use;
 - e. may not publicly disclose any information concerning defects, malfunctions or security vulnerabilities of the Hopsa Platform without prior notification to the Service Provider and without allowing the Service Provider a reasonable time to remedy them;
 - f. may not use the Platform or the Hopsa Planner for unlawful purposes, including infringement of intellectual property rights, personal rights of third parties, or violation of regulations on privacy and data protection.
3. To ensure the proper functioning of the Hopsa Platform and the Hopsa Planner, the User should use end devices that meet the technical requirements specified in these Terms of Use, in particular regarding access to the Internet.
4. The Service Provider reserves the right to temporarily suspend access to the Services, including the Account, for a User who violates these Terms of Use or uses the Platform or the Hopsa Planner in a manner inconsistent with their intended purpose or with applicable law. The Service Provider may take such action, in particular, if the User:
 - a. violates these Terms of Use or uses the Platform or the Hopsa Planner in a manner inconsistent with their intended purpose, in particular where the User abuses the option to delete their Account and re-registers using the

- same or different login details, for the purpose of using again and repeatedly free benefits covered by a limit;
- b. infringes the intellectual property rights of the Service Provider or third parties (e.g. attempts reverse engineering or copying);
 - c. through their actions, threatens the integrity, security or technical stability of the Hopsa Platform (e.g. by introducing malicious software or excessively overloading the Hopsa Planner and technical infrastructure).
5. In the event of a gross or persistent breach of these Terms of Use by the User, in particular by undertaking actions that violate the security of the Services or the actions indicated in §5 sec. 5, attempting to gain unauthorised access, circumventing security measures, creating Accounts in order to circumvent limitations, or using the Platform or the Planner in a manner contrary to law, the Service Provider may after first requesting that the breaches cease or that their effects be remedied, temporarily suspend access to the Service to the extent necessary to protect the security of the Service, other users or the rights of the Service Provider. In the event of a serious breach causing a direct threat to the security of the Service or other users, suspension may be imposed immediately. Such suspension does not exclude the consumer's rights arising under mandatory provisions of law, including the right to lodge a complaint and to an appropriate settlement if the Service was not provided during the paid period.
 6. In the event of termination of the Agreement, including in particular as a result of the User resigning from further renewal of the subscription, termination shall take effect at the end of the current billing period for which the fee has been paid. The User shall retain access to the paid functionalities until the end of that period, and the fee paid for that period shall be non-refundable.
 7. Termination of the Agreement for the reasons indicated above shall not exclude the Service Provider's right to seek damages from the User under general rules if, as a result of a breach of these Terms of Use, the Service Provider has suffered loss, including justified and documented costs of removing the effects of the breach, restoring the security of the Hopsa Planner or the Hopsa Platform, handling complaints or proceedings initiated by third parties.
 8. Any use of the Services in a manner inconsistent with these Terms of Use or with law, in particular leading to abuse in connection with the use of the Hopsa Platform or the Hopsa Planner, may result in suspension of access to the Account, deletion of the Account, or legal action against the User, after prior notification of the User. Each such case shall be considered individually by the Service Provider, and decisions shall be reasoned and communicated to the User at the e-mail address provided during Account registration.

§8. Obligations of the Service Provider. Availability of the Services

1. The Service Provider shall use reasonable efforts to ensure the availability of the Hopsa Platform and the Hopsa Planner 24 hours a day, seven days a week. The User accepts that the Services are provided "as is, as available". The Service Provider shall take due care to secure and maintain the level of the Services, while reserving the right to temporary interruptions in the availability of the Platform and the Planner resulting from:
 - a. planned maintenance, development or upgrade work, of which the User will be notified at least 24 hours in advance via a message on the Platform or by e-mail;
 - b. urgent technical interruptions necessary to address unforeseen failures or errors that could not have been anticipated;
 - c. force majeure events (e.g. natural disasters, armed conflicts) and causes beyond the Service Provider's control, in particular failures of

- telecommunications infrastructure, energy suppliers, cloud services (hosting), or payment systems of third parties.
2. The Service Provider does not guarantee that:
 - a. the Services will be uninterrupted, error-free, or meet specific User requirements;
 - b. the complexity of data transmission over long distances will ensure absolute accuracy, complete security, availability and integrity of the Services;
 - c. the Services will serve to achieve the objectives intended by the User, including achieving specific benefits.
 3. The Service Provider shall not be liable for any damages or lost profits of the User resulting from interruptions in access to the Platform referred to in sections 1 and 2 above, nor for delays in the operation of the Platform and the Planner caused by technical factors attributable to the User or third parties. The Services are offered without any warranties, whether express, implied or statutory, including, without limitation, warranties of merchantability, fitness for a particular purpose, non-infringement of third-party rights, or warranties arising from trade usage.
 4. The Service Provider declares that, in the provision of the Services, it uses technology based on artificial intelligence (AI), including generative AI and large language models (LLMs) provided by external vendors, which the User accepts. The User accepts that the technologies used within the Services may produce unexpected or unpredictable results, including errors, omissions or content not reflecting actual facts, and the Service Provider shall not be liable for such content or outcomes.
 5. The Services do not replace human judgment in making important decisions. The User should verify content generated by the Platform (especially content created by AI) before using it. The Service Provider ensures the security, confidentiality and integrity of the User's data through appropriate technical and organisational measures, in accordance with the principles described in these Terms of Use.
 6. The Service Provider shall, to a reasonable extent, ensure the security, confidentiality and integrity of the User's data (including personal data) through appropriate technical safeguards. At the same time, the Service Provider shall not be liable for consequences resulting from the manner in which the User uses the Hopsa Platform or the Hopsa Planner.
 7. The Service Provider informs the User of updates, including security updates, necessary to maintain the Services' compliance with these Terms of Use, and provides them to the User throughout the period of service. If the User fails to install updates within a reasonable time, the Service Provider shall not be liable for non-compliance of the Services with the Agreement resulting solely from the lack of updates, provided that the User has been informed of the update and the consequences of not installing it, or if failure or improper installation of updates does not result from errors in the installation instructions provided by the Service Provider.

§9. Intellectual property rights

1. The Platform and the Hopsa Planner constitute software which, as a whole, is a work within the meaning of the Act of 4 February 1994 on Copyright and Related Rights (Journal of Laws 1994, No. 24, item 83). Individual textual, graphic, multimedia and other creative elements used by the Platform and the Hopsa Planner also constitute works. The author's economic rights in the works referred to in the preceding sentence belong to the Service Provider to the extent necessary for the provision of the Services.
2. The User is entitled to use the Platform and the Hopsa Planner available at hopsa.io and gohopsa.com. This entitlement includes private use, in accordance with these Terms of Use, the intended purpose of the Platform and the Hopsa Planner, and the technical conditions specified in §3 of these Terms of Use. The fee for granting this licence is included in the Service Provider's remuneration.

3. The User is prohibited from reproducing, reselling or distributing the Platform and the Hopsa Planner. The User is not entitled to disseminate or share them in computer systems or networks, either in whole or in part.
4. In the event of a breach by the User of the Service Provider's intellectual property rights, the Service Provider is entitled to demand the immediate cessation of such actions and the taking of measures necessary to remove the effects of the breach. This may, in particular, include requesting the User to make a public statement of appropriate content and form, surrender any unjustly obtained benefits, and compensate for any damage incurred.

§10. Personal Data

1. The Service Provider processes Users' personal data to the extent necessary for the provision of the Services.
2. The principles of personal data processing and the protection of Users' privacy are described in the Privacy Policy.

§11. Newsletter and communication with Users

1. The Service Provider provides the Newsletter service upon the User's consent to receive communications covered by this service by subscribing to the Newsletter.
2. A condition for the commencement of the Newsletter service is that the User provides a valid e-mail address, gives consent by clicking the button confirming subscription to the Newsletter, and activates the Newsletter service by clicking on the activation link sent to the e-mail address provided by the User. Failure to activate the service will prevent the provision of the Newsletter.
3. The Service Provider may send push notifications to Users – short messages sent via the Hopsa Platform, which may appear on the User's end device and provide real-time information regarding the Services.

§12. Liability. Withdrawal from the Agreement

1. The Service Provider shall not be liable for events resulting from improper use of the Hopsa Platform or the Hopsa Planner by Users or third parties, in particular use inconsistent with these Terms of Use or the intended purpose of the Platform and the Planner. In the event of non-compliance of the Services with the Agreement, the User may request their rectification. The Service Provider shall carry out such rectification within a reasonable time and without undue inconvenience to the User. The Service Provider has the right to refuse rectification if it is impossible or entails excessive costs.
2. If the Services do not comply with the Agreement, the User may also submit a statement requesting a price reduction or withdrawal from the Agreement in the following cases:
 - a. compliance of the Service with the Agreement is impossible or would entail excessive costs;
 - b. the Service Provider has not brought the Service into compliance with the Agreement;
 - c. non-compliance of the Service with the Agreement persists despite the Service Provider's attempts to bring the Service into compliance;
 - d. non-compliance of the Service with the Agreement is so significant that it justifies a price reduction or withdrawal from the Agreement without prior exercise of the right referred to in sec. 1 above;
 - e. it clearly follows from a statement by the Service Provider or from circumstances that the Service Provider will not bring the Service into

compliance with the Agreement within a reasonable time or without undue inconvenience to the User.

In the case of a statement requesting a price reduction as referred to above, the reduced price must remain proportionate to the price specified in the Agreement. The User may not withdraw from the Agreement if the non-compliance of the Service with the Agreement is minor.

3. The User is obliged to cooperate with the Service Provider, to a reasonable extent and using the least burdensome technical means, in order to determine whether the non-compliance of the Service with the Agreement in a timely manner results from the characteristics of the User's digital environment.
4. The right to withdraw from the Agreement does not apply if the User consents to the commencement of the provision of Services before the expiry of the 14-day period and is informed of the loss of this right.

§13. Final provisions

1. The Services are not intended for persons under 18 years of age. Where, under applicable law, the consent of a parent or legal guardian is required, the User bears sole responsibility for ensuring that such consent has been properly obtained and documented prior to commencing use of the Platform or the Planner or prior to providing any personal data.
2. The User of the Account is required to accept updated content of these Terms of Use, and failure to do so shall result in the Account's functionality being limited to read-only access and data downloading, which, if not remedied within a reasonable period, shall result in deletion of the Account.
3. These Terms of Use may be amended (in the event of changes in law, security rules or the introduction of new functionalities). The Service Provider shall notify the User of the amendments within a reasonable period before their entry into force. The User has 14 days to terminate the Agreement if they do not accept the new wording of these Terms of Use. Failure to object within that period shall be deemed acceptance of the new version of these Terms of Use.
4. The provisions concerning amendments to these Terms of Use shall apply accordingly to amendments to the Price List, unless the Agreement provides otherwise.
5. These Terms of Use shall apply from 26.03.2026.